

# **Brody Pennell Heating & Air Conditioning**



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#### Brody Pennell: Award Winning, Dependable, Professional

An HVAC company in the Los Angeles area for 75 years

Brody Pennell is the longest standing Carrier dealer in Los Angeles. We've been in business since 1945. Since day one, we have worked hard to provide quality HVAC servicing for our customers. Our technicians still wear collared shirts, they wear shoe covers whenever they enter a customers home, and they always operate with courtesy and professionalism.

We've done it that way since 1945 and we aren't going to stop anytime soon.

We don't just rely on our reputation. In our industry, it's still all about providing quality results for a great price. To achieve this goal, we invest in learning the latest industry technology and best practices. It is this continued commitment to better serving our customers that best exemplifies who we are here at Brody Pennell.

There are no tricks or shortcuts to success in the HVAC industry. If you don't provide fantastic customer service, charge an appropriate price and successfully service systems, you won't last. We know because we've seen it and outlasted everyone in Los Angeles. Since 1945 we've given LA's finest efficient and effective HVAC repair, maintenance and installations. This makes us LA's longest standing Carrier dealership. No other company can claim to know the area or the industry better than us.

#### **True HVAC Professionals**

With collared shirts and covered shoes, Brody Pennell is customer service done right. We take so much pride in what we do, that we hold all of our technicians to the highest standard of integrity, transparency, and professionalism. And we're always committed to getting better. We are a Carrier Factory Authorized Dealer. Less than 5% of Carrier dealers around the nation are honored with this distinction. Carrier Factory Authorized Dealers are held to the highest standard of operational efficiency, educational advancement, and customer service. If your HVAC contractor is a factory authorized dealer, you can know that they are a leader in industry best practices.



## A Trusted Team

If it isn't broken, don't fix it. Our current team has been together for over 10 years. It's no wonder that we have won Carrier's President's Award 14 years in a row. The President's Award is a national award given to only the top Carrier dealers in the country. It focuses on dealers with the highest level of customer satisfaction, operational integrity, and dedication to training and industry expertise. All of our technicians are background checked before they are ever brought aboard and receive drug testing to ensure the highest degree of professionalism. Most of our technicians are NATE certified, meaning that they are up-to-date on the latest HVAC technology.

#### Award Winning Service

From being only 1 of 2 contractors in **all of North America** to be awarded 14 consecutive President's Award wins, to receiving the Russell Sigler Memorial Award 6 years in a row (2014-2019), there is no doubting Brody Pennell's reputation among the nation's most elite HVAC dealerships. The greatest part about these awards is that they do not focus on major sales numbers and growth. Rather, these HVAC contractor awards are given to dealers that exemplify characteristics of customer service, loyalty, business efficiency, and continued education. All of these characteristics benefit you, the customer.

To find out what it's like to work with an industry leader in HVAC servicing, call one of our knowledgeable and courteous HVAC technicians in Los Angeles at (310) 896-4911.

#### Air Conditioning Service, Repair, and Install in the Greater Los Angeles Area

Brody Pennell Heating and Air Conditioning has been bringing exceptional air conditioning services in the Greater Los Angeles, CA area since 1945. We know that being in need of service on your AC unit is extremely inconvenient, which is why we offer services 24 hours a day, 365 days a year. Our NATE certified technicians are the best in the business and approach every job with a fully-stocked service truck. Regardless of the issue, we have the solution.

You expect your home in LA to be comfortable, so when things go wrong it's important to have a quality expert you can trust to get your home back to working order. At Brody Pennell, we want you to be confident in our team during this stressful time. That's why our technicians will be wearing collared shirts and name badges, and they'll cover their shoes before entering your home.

#### Here's what else our residential air conditioning customers can expect from us:

- Quality service
- Best in class products
- Prompt and dependable
- Technicians trained in the latest technology
- And so much more!

**Heater Service and Furnace System Services** 



Brody Pennell Heating and Air Conditioning has reliably kept homes and businesses in Southern California comfortable in the coldest of California weather for 75 years now. Winner of the prestigious Russell Sigler Memorial Award as well as a 12-time winner of the Carrier President's Award, Brody Pennell will take care of all of your furnace and heater service needs, from minor maintenance and repairs to full heating system installations and heater replacements.

#### **Heater Repair Services**

Here in LA, we're all sensitive to chilly weather when it happens. So we know how important it is that you get the warmth you need, when you need it. Whether your looking to install a new heating system to your home, or repair a furnace, Brody Pennell is here to help. Brody Pennell has been providing HVAC services the Los Angeles community since 1945.

We offer furnace repair and replacement services to Bel Air, West Los Angeles, Santa Monica, Beverly Hills, Manhattan Beach, Pacific Palisades, Culver City, Brentwood, and. Rancho Palos Verdes. **Don't see your area listed?** Give us a call.

Problems getting heat? Brody Pennell offers heating repair services to the greater Los Angeles area 24 hours a day on every single day of the year. Give us a ring at (310) 836-0606, and we will help restore that warm and cozy feeling to your home.

#### **Heater & Furnace Maintenance Services**

The most important thing you can do to keep your heat running is to have seasonal checks on your heating system. Consider getting started in our maintenance program, which will help prevent future issues down the road.

At Brody Pennell we offer annual preventative furnace & heater maintenance through our Brody Comfort Club membership program. By becoming a comfort club member, you will receive service for your heater in the fall, and air conditioner in the spring. This is perfect for the busy LA homeowner who may not always remember things such as routine maintenance.

We will schedule your future visits, send email & text reminders of scheduled service. Additionally, we will even remind you in the days leading up to your service! Routine maintenance is extremely important to keep your HVAC system running smoothly.

# Additional benefits of joining the Brody Comfort Club include:

- 24/7 emergency service
- Automatic scheduling
- Peace of mind
- Increased energy efficiency
- Extend the lifespan of your heater

Heat Pump Repair, Replacement, and Maintenance for Homeowners in Los Angeles and Surrounding Areas



A heat pump is perfect for Los Angeles residents looking to heat and cool their homes. Heat pumps work well in moderate climates, such as California temperatures, due to the pumps struggling in climates below freezing. The pumps work best in warmer climates because they draw air from the outside to warm your home. If the outdoor air is too cold, the heat pump will have to work harder and less efficiently.

#### What is a Heat Pump?

Many people first read "Heat Pump" and think it is strictly for heating purposes. Contrary to this assumption, a heat pump is a heating and cooling device that transfers warm air. In the winter, the system pulls outdoor air, heats it to the desired temperature, and distributes the warm air throughout a space. In the summertime, the pump pulls warm air from the indoor air and transports it outside. The heating and cooling unit is installed outside your home.

#### Heat Pumps are Energy Efficient

Due to heat pumps simply transferring energy rather than creating it, this heating and cooling option uses less energy compared to other systems. Heat pumps remain energy efficient throughout the winter in moderate climates by rarely having to create heat. According to , today's heat pumps can reduce your electricity usage by approximately 50% compared to electric resistance heating.

#### Heat Pumps will be required in California in 2023

According to the Natural Resources Defense Council, the state of California has committed to reducing fossil fuel use in new homes and buildings, resulting in establishing heat pumps as baseline technology by the beginning of 2023. California aims to achieve 100% clean energy by 2045 and is relying on us to work toward making the golden state green.

#### **Heat Pump Maintenance**

Much like a car needs an oil change, your heat pump requires preventative maintenance to continue to function properly. Regular maintenance helps ensure your unit is running correctly and efficiently. Your Brody Pennell technician can help catch a problem before a breakdown with preventative maintenance. Heat pumps should be serviced at least once a year to maintain their longevity, reliability, and efficiency.

## What's Included in Heat Pump Maintenance?



- Inspect ducts, filters, blower, and indoor coil for dirt and other obstructions
- Check for and repair any refrigerant leaks
- Clean/replace air filter and check for sufficient airflow
- Lubricate motors, and inspect belts for tightness and wear
- Duct Inspection
- Check thermostat connection

# **General Maintenance Tips**

- Regularly clean and replace air filters
- Ensure surrounding area around the pump is clean and free of debris
- Carefully examine for loose electrical connection and give us a call before attempting to tighten
- Preventative maintenance once a year

## Heat Pump Repair in LA

If you ever have trouble with your heat pump, we offer a 24/7 repair service. More times than not your heat pump will show warning signs it needs repair. Warning signs include:

- **Too Much Noise.** If your heat pump is making excessive noises such as rattling, this could indicate there is a broken part or in need of repair soon.
- **Short Cycles**. If the heat is switching on and off frequently, there is likely an internal issue that needs to be addressed by a technician.
- **Reduced Heating or Cooling.** Your heat pump may reduce warm or cold airflow, which is likely due to the compressor or a refrigerant leak.
- **High Utility Bills.** While heat pumps are extremely energy efficient, they begin to use more energy if their ability to function is hindered. This will increase your utility bills.

Before calling your Brody Pennell technician, try these simple troubleshooting tips to alleviate the problem.

#### Make sure your heat pump is not blocked.

A blocked heat pump can result in insufficient airflow, which could be why your heating was reduced or your utility bill raised. Due to your heat pump pulling air from outside, any obstruction or debris can harm airflow and make your heat pump work harder.

#### Confirm the thermostat is working.

Your thermostat could be switched off or not on the correct setting. This could be a reason your heat pump has stopped air flow completely. Ensure the thermostat is on, has proper settings, and has new batteries if battery powered.

# Check your air filter.



Maintaining a clean air filter is one of the most important things you can do for your heat pump. Your air filter provides consistent airflow, clean air quality, and overall comfort. If your air filter is dirty or clogged, your heat pump can overheat and shut down or slow airflow.

### **Heat Pump Replacement Services**

How do you know whether to replace or repair your heat pump? There are many factors to consider, but here are the main reasons you should consider replacement.

## Your Heat Pump is 10 years or older.

Heat pumps typically last an average of 15 years, but the chance of needing to replace it begins when the unit is about 10 years old. Your heat pump's efficiency levels decline as it ages because the unit works all year long to heat and cool.

## Your Heat Pump needs frequent repairs.

If your unit is 10 years or older, it may need frequent repair which can be costly. Replacing your heat pump can save on energy and repair costs in the future.

## Your Heat Pump is struggling to maintain the thermostat setting.

If you have evaluated heat pump repair and your unit is still not meeting heating and cooling demands, it may be time to replace your system. A struggling unit is not only affecting your overall comfort, but driving up your energy bill as well. Let us help you replace your heat pump with a newer, efficient system to save on utility bills and keep you comfortable.

Don't let your system breakdown on you before you make the decision to replace it. A heat pump breakdown and replacement in the middle of winter or the heat sounds like a nightmare. Pay attention to these signs to know if your heat pump needs to be replaced. We are here to help make your heat pump replacement as easy as possible, give us a call to inspect your heat pump!

For more details, please visit https://www.bleu7.com/detail/brody-pennell-heating-air-conditioning-los-angeles-160