

# **Francis Home Environment**

Francis Home



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## **Heat Pump Ottawa**

Keep your home and family comfortable all year long by ensuring your heat pump is operating as optimally as possible. With over 85 years of experience in the heating and cooling industry, Francis Home Environment has worked with thousands of homeowners throughout the city of Ottawa to ensure their home is energy efficient. Our team of heat pump technicians has the expertise and knowledge to provide you with high-quality customer service, 24/7 emergency solutions, and long-lasting results that will have you back enjoying the comforts of your home in no time.

Partner with a heat pump company in Ottawa you know has your best interests in mind so you, as a homeowner, can have peace of mind knowing your home is in good hands. Call us directly or book a free consultation online for any repairs, maintenance, and installations of heat pumps with Francis Home Environment today!

# Go electric with home heat pumps & get up to \$8,000 in rebates and savings.

Convenient, cost-effective & efficient, heat pumps offer a 2-in-1 home comfort solution, helping you stay cool through the summer and warm through the winter – all while saving big on energy costs.

# If you're looking to switch from a propane, oil or gas-based system, heat pumps provide a perfect 2-in-1 combo - plus the potential for big dollars back.

# Contact a Home Comfort Advisor to learn more about your eligibility today!

# Why make the switch to a heat pump?

Heat pumps offer several advantages over traditional central home heating & air conditioning systems, including more energy & cost savings, a greener home, hybrid comfort and more.

## More efficiency, more savings.

As we've mentioned, heat pumps are a highly energy efficient source of home comfort; they run on electricity, rather than gas, making them a much better choice for saving both energy & money every month.

# A 2-in-1 home comfort combo.

One of the best benefits of heat pumps is their ability to act as a 2-in-1 home heating & cooling system: they keep you warm in the winter and cool in the summer – simple as that!



Heat pumps work by absorbing & transferring heat energy from one source (outside your home) to another (inside your home). This is how they keep you warm in the winter.

In the summer, the process is simply reversed: the heat pump will find heat from inside your home, absorb it, and send it outside.

The end result: a year-round home heating and cooling solution in one package.

# Long lasting system.

The average lifespan of a heat pump is approximately 15 years, which gives you a solid amount of time to enjoy the benefits of affordable year-round home comfort without worrying about reaching into your wallet for a full replacement.

Properly maintained and given regular tune-ups, heat pumps will provide you with a long life of worry-free, quality home heating & cooling service.

## Ducted or ductless? We do both.

There are a variety of ways in which you can convert your home to heat pump technology, but the bottom line is that we can install heat pumps in homes with both ducted & ductless systems, as well as in homes with an electric baseboard system.

With so many options, we make switching to a more energy efficient & cost-effective solution like heat pumps simple.

## Options for improved indoor air quality.

On top of the advantages of hybrid comfort, energy efficiency, cost savings & a long lifespan, heat pumps also offer options for improved indoor air quality: many units can provide air flow & dehumidifying, as well as enhanced filtration, to help you & your family breathe easier at home.

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## How do heat pump rebates and savings work?

# You may be eligible for rebates with the purchase & installation of a home heat pump system.

The government of Ontario has implemented this rebate program in order to encourage more home & cottage owners to convert to a more energy efficient, cost-effective home comfort solution.

The pros at Francis are helping homeowners make this switch by offering an exclusive, limited time offer that includes up to \$8,000 in rebates, PLUS no payments and no interest on your new home heat pump system for the first 12 months.

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# FAQs

# **Our Guarantees**

We stand behind our work, whether you're getting a new furnace or we're doing a routine vent cleaning. We aren't happy until you're happy, and we will do everything we can to make your installation or repair experience a great one.

## Why Choose Us?

1



# No Loopholes™

We aren't satisfied until you are completely satisfied with our craftsmanship, products, and materials. If you are not completely satisfied with our service, our people, or the quality and performance of your home comfort system within two years from the installation date, and there is nothing we can do to make it right for you, then we will gladly remove the system and return your original investment.

2

# No Hassles™

If your new system breaks down within the first year, leaving you without heating or cooling, we guarantee that we will repair your system within twenty-four hours of your call or we will fix your problem for free and give you \$1,000 for the inconvenience.

3

# Just Right™

Not too hot, not too cold... just right!<sup>™</sup> We guarantee that any system we install in your home will either heat or cool your system to its engineered specifications for at least five years. We also guarantee a temperature variance of no greater than two degrees Celsius on your thermostat. If not, we will make any modifications up to and including replacing the entire system at no additional charge.

4

# We Respect You™

We promise that while our technicians are in your home, they will respect your property and protect it from damage and leave their workspace as clean as they found it. You can always expect to be treated courteously and have your questions answered. If we fail to meet any of the high standards we have set for ourselves, we will give you our full Five Year System Check-Up Package free of charge.

# What Homeowners Say About Francis home's HVAC Services

"Jeff came out on a Sunday evening when our AC wouldn't work. He was incredibly nice and diagnosed and fixed the problem promptly. Now everything is working great. Thanks, Jeff!"

## - John G- Google Review All Google Reviews

"A power surge fried the motherboard in my furnace which affected the operation of my AC. **Cory was the tech sent to my** home by the company. He was well informed, on time, and very pleasant to deal with. He diagnosed the issue and fixed it and explained the warranty. I would rate him a 10!"

- Helen- HomeStars Review All HomeStars Reviews

**Comfort Guaranteed** 

We guarantee all of our installations, for a peaceful home and mind.

**Serious Service** 



We offer 'round-the-clock service so that you're always covered. No additional charges.

Trusted Experience

Francis Home Environment has been serving families in Ottawa and the surrounding area since 1933.

**Certified Technicians** 

All of our technicians undergo an extensive background check and continual training.

Locally Based & Operated

We've been serving local families for over eighty-five years, which shows both our dedication and experience.

**Exceptional Reviews** 

We have an average star rating on Google, and the Better Business Bureau® has awarded us an A+ rating.

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About Francis Heating & Air Conditioning Home comfort solutions in Ottawa and surrounding communities.

**Contact Us** 

24 Hour Home Comfort Solutions Near You

**Our Home HVAC Services** 

Link to: Heating Heating

Link to: Cooling Cooling

Link to: Air quality Air Quality

Link to: Gas Fireplaces Fireplaces

What Makes Us Unique

- Be There For You When You Need Us No matter what time it is, day or night, the experts at Francis Home Environment are just a phone call away. We offer twenty-four-hour service, with no additional charge for weekend, after-hours, or holiday service.
- Outstanding Customer Service We take our business seriously. That is why we are committed to always provide you with the same high-quality, unwavering customer service we have been offering since 1933. We aren't satisfied until you are satisfied, which means that we will do everything possible to ensure your experience with us is a good one.



- High Standard Craftsmanship All Francis Home Environment technicians are required to have the right certifications for the job and undergo ongoing training. We promise to only send qualified technicians to your home so that we can ensure that all of their work meets the high craftsmanship standards we have set for ourselves.
- The Highest Quality Products To ensure that all repairs and installations pass muster we only offer products manufactured by brands that meet our high standards.

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Need Service Fast? We've Got You Covered



Francis Heating & Air proudly provides Ottawa and all surrounding communities with quality residential home comfort services.

- Ottawa
- Almonte
- Arnprior
- Carleton Place
- Greely
- Kanata
- Kemptville
- Nepean
- Orleans
- Rockland
- Russell
- Stittsville
- Vanier

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For more details, please visit https://www.bleu7.com/detail/francis-home-environment-ottawa-77